

## NOTICE Student Complaint Policy

MIAT College of Technology has a Certificate of Approval from the Texas Workforce Commission (TWC) to operate a career school or college in the state of Texas. The TWC assigned school number for MIAT College of Technology is S3578.

MIAT College of Technology has a Certificate of Authorization to grant Associate degrees from the Texas Higher Education Coordinating Board (THECB).

The school's programs are approved by TWC, THECB and by Accrediting Commission of Career Schools and Colleges (ACCSC).

Students must address their concerns about the school or any of its educational programs by following the grievance procedure outlined in the Student Catalog. Schools are responsible for ensuring and documenting that all students have received a copy of the school's grievance procedures and for describing these procedures in the school's published catalog. If, as a student, you were not provided with this information, please inform school management.

Students dissatisfied with MIAT's response to their complaint or who are not able to file a complaint, may file a formal complaint with TWC or THECB, as well as with other relevant agencies or accreditors.

Information on filing a complaint with TWC can be found on the TWC Career Schools and Colleges website at:

http://www.twc.state.tx.us/sycs/propschools/career-schools-colleges-students.html#submitComplaint

Information for filing a complaint with THECB can be found on the THECB website at:

http://www.thecb.state.tx.us/index.cfm?objectid=AC6FA0BC-F5DB-16DE-6B667C083DFB5B98

This information is being provided in accordance with TAC, Chapter 807, Section 807.301, School Policy Regarding Complaints. Texas Administrative Code Title 19 Sections 1.110 – 1.120.